POPS
YOUR FAMILY, OUR SUPPORT

# INFORMATION FOR FAMILY & SIGNIFICANT OTHERS

# HMP Haverigg

**POPS' is a charity founded in 1988 by prisoners families. POPS' provides a range of advice & support for individuals and families who have a loved one in prison.**

## General Information

07789 568 503 (calls to this number will be responded to on Tues/Thurs/Fri & intermittently on Sat/Sun, 9-5pm)

**Booking Line:** 01229 713 016

HMP Haverigg, North Lane, Haverigg, Millom LA18 4NA

**Saturday & Sundays** 10.30 - 4pm
**Every other Friday** 10.30 - 4pm

Hot/cold drinks, sandwiches, hot snacks, crisps & cakes

Disabled access and baby changing facilities

Ramps to enable wheelchair access.

Play area and table-top activities.

## Travel Information

**Postcode for Sat Nav:** LA18 4NA.
**From the M6:** Leave at junction 36, signpostedBarrow & Kendal. Continue on the A590. Take the first slip road, following signs for Barrow. Follow this road for ~27 miles. At Greenodd turn right on to the A590, signposted to Workington & Whitehaven. Stay on this road for 10 miles. After Broughton in Furness follow the A595 over Duddon Bridge and continue until Hallthwaites *(prison is signposted from here)*. Turn left following signs for Millom and Haverigg. Travel through Millom turning right at the petrol station and turn first left for #haverigg. Turn left at the end of the road. Turn right at the Harbour Hotel and thenleft at the end of the main street.
**From the north:** Exit at junction 40. Follow the A66 to Keswick & Workington (37 miles). Follow the A595 past Whitehaven and through Bootle. Turn right before you get to Millom and follow signs for the prison.

**The nearest railway station is Millom.** There is no bus service to Haverigg but there are taxis (see below).

**D&G Taxis** 01229 777399
**M&V Cars** 01229 773085
**Sal's Cars** 01229 776367

Parking including disabled parking available next to the Visitor Centre.

**No bus service to Haverigg**

You may be able to get **FINANCIAL HELP** with the cost of traveling via the Help with Prison Visits scheme (HWPV). Telephone: **0300 063 2100** (Monday to Friday 9.00am-5.00pm. Closed bank holidays). You can also ask staff at the Visitor Centre for further information and an application pack.

HM Prison & Probation Service

# 10 THINGS YOU NEED TO KNOW

## HMP Haverigg




1. **You can book a visit online or by calling 01229 713016.** The visits booking line is open from Monday to Friday 1pm-4pm. If you have sufficient VO's allocated you can book consecutive visits on a weekend subject to availability.

2. **Before you arrive please ensure you have the correct identification and that it is in date.** This could be a passport, driving licence or citizens ID card. We can provide a full list of acceptable documents upon request. Children under 18 must bring a birth certificate, in date passport or red book.

3. **Lockers for mobile phones and other valuables are available but do require a round locker token, available to purchase for £1 from the Visitor Centre.** The prison cannot accept liability for any valuables left in lockers.

4. **When you arrive at the prison please go to the Visitor Centre (the building right outside the main entrance to the prison).** The booking in desk opens from 10am. Car Parking is available In the visitors car park, which is signposted. Accessible parking is also available next to the Visitor Centre.

5. **Property cannot be brought in for prisoners via visits.**

6. **Feeding bottles, prams, pushchairs and spare nappies can be taken into the prison.** Visitors can access baby changing facilities in both the visitors centre and the visits hall. There is a room available in the visitor hall in the children's area for mothers who wish to breast feed.

7. **Family Forums are held several times a year with senior managers from the prison.** Please speak to a member of staff if you would like to attend, these are held virtually online. Themed Family Days are planned for several dates each year, please ask a member of staff for more information.

8. **You can send money to a prisoner using your debit card or by bank transfer.** Visit www.gov.uk/send-prisoner-money Money may also be sent via cheque/postal order in cases where it is not possible to make a bank transfer – please ask a member of prison staff for more information.

9. **A tea bar is available in the Visits Hall, this operates on a cash system.** The allowance is £50 per visitor per visit including children. Please bring this in change and £5 notes. Light snacks and refreshments are available for purchase in the Visits Hall, which can be enjoyed by families and prisoners together during your visit.

10. **If you have concerns about an individual in custody at HMP Haverigg please call the Safer Custody concern line on 01229 713 075.** Please leave a message with the prisoner's name, prison number, your name, contact details and a summary of your concerns. Please be aware you may not receive a response.

**If you require additional information or support please speak to POPS' Family Support Lead: 07789 568 503**

POPS is a registered charity (1048152) and a limited company (3067385) registered in England and Wales.
Registered Offices: 1079 Rochdale Road, Blackley, M9 8AJ, England.