

# INFORMATION FOR FAMILY & SIGNIFICANT OTHERS

## HMP HAVERIGG

POPS' is a charity founded in 1988 by prisoners families. POPS' provides a range of advice & support for individuals and families who have a loved one in prison.

### GENERAL INFORMATION

<b>Telephone:</b>	07789 568 503 ( <i>calls to this number will be responded to on Tues/Thurs/Fri &amp; intermittently on Sat/Sun, 9-5pm</i> )
<b>Booking Line:</b>	01229 713 016
<b>Address:</b>	HMP Haverigg, North Lane, Haverigg, Millom LA18 4NA
<b>Visits:</b>	Saturday & Sundays 11 - 4pm. Every other Friday 11 - 4pm.
<b>Refreshments:</b>	Hot/cold drinks, sandwiches, hot snacks, crisps & cakes
<b>Toilets:</b>	Disabled access and baby changing facilities
<b>Disabled Facilities:</b>	Ramps to enable wheelchair access.
<b>Child Facilities:</b>	Play area and table-top activities.

### TRAVEL

**Train:** The nearest railway station is Millom. There is no bus service to Haverigg but there are taxis (see below).

**Car:** Postcode for Sat Nav is LA18 4NA. **From the M6** Leave at junction 36, signposted Barrow & Kendal. Continue on the A590. Take the first slip road, following signs for Barrow. Follow this road for ~27 miles. At Greenodd turn right on to the A590, signposted to Workington & Whitehaven. Stay on this road for 10 miles. After Broughton in Furness follow the A595 over Duddon Bridge and continue until Hallthwaites (prison is signposted from here). Turn left following signs for Millom and Haverigg. Travel through Millom turning right at the petrol station and turn first left for #haverigg. Turn left at the end of the road. Turn right at the Harbour Hotel and then left at the end of the main street. **From the north** Exit at junction 40. Follow the A66 to Keswick & Workington (37 miles). Follow the A595 past Whitehaven and through Bootle. Turn right before you get to Millom and follow signs for the prison.

**Taxis:** D&G Taxis 01229 777399, M&V Cars 01229 773085, Sal's Cars 01229 776367

**Car Parking:** Parking including disabled parking available next to the Visitor Centre.



You may be able to get FINANCIAL HELP with the cost of traveling via the Help with Prison Visits scheme (HWPV). Telephone: 0300 063 2100 (Monday to Friday 9.00am-5.00pm. Closed bank holidays). You can also ask staff at the Visitor Centre for further information and an application pack.



HM Prison &  
Probation Service

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# THINGS YOU NEED TO KNOW HMP HAVERIGG

1

You can book a visit online or by calling 01229 713016. The visits booking line is open from Monday to Friday 1pm-4pm. If you have sufficient VO's allocated you can book consecutive visits on a weekend subject to availability.

2

Before you arrive please ensure you have the **correct identification** and that it is **in date**. This could be a passport, driving licence or citizens ID card. We can provide a full list of acceptable documents upon request. Children under 18 must bring a birth certificate, in date passport or red book.

3

When you arrive at the prison please go to the Visitor Centre (the building right outside the main entrance to the prison). **The booking in desk opens from 10am**. Car Parking is available in the visitors car park, which is signposted. Accessible parking is also available next to the Visitor Centre.

4

Lockers for mobile phones and other valuables are available but do require a round locker token, available to purchase for £1 from the Visitor Centre. The prison cannot accept liability for any valuables left in lockers.

5

Property cannot be brought in for prisoners via visits.

6

Feeding bottles, prams, pushchairs and spare nappies can be taken into the prison. Visitors can access baby changing facilities in both the visitors centre and the visits hall. There is a room available in the visitor hall in the children's area for mothers who wish to breast feed.

7

Family Forums are held several times a year with senior managers from the prison. Please speak to a member of staff if you would like to attend, these are held virtually online. Themed Family Days are planned for several dates each year, please ask a member of staff for more information.

8

You can send money to a prisoner using your debit card or by bank transfer. Visit [www.gov.uk/send-prisoner-money](http://www.gov.uk/send-prisoner-money). Money may also be sent via cheque/postal order in cases where it is not possible to make a bank transfer – please ask a member of prison staff for more information.

9

A tea bar is available in the Visits Hall, this operates on a cash system. The allowance is £30 per visitor per visit including children. Please bring this in change and £5 notes. Light snacks and refreshments are available for purchase in the Visits Hall, which can be enjoyed by families and prisoners together during your visit.

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**If you have concerns about an individual in custody at HMP Haverigg** please call the Safer Custody concern line on 01229 713 075. Please leave a message with the prisoner's name, prison number, your name, contact details and a summary of your concerns. Please be aware you may not receive a response.



If you require additional information or support please speak to POPS' Family Support Lead:

**07789 568 503**