

# INFORMATION FOR FAMILY & SIGNIFICANT OTHERS

## HMP ASHFIELD

POPS' is a charity founded in 1988 by prisoners families. POPS' provides a range of advice & support for individuals and families who have a loved one in prison.

### GENERAL INFORMATION

<b>Telephone:</b>	0117 303 8000
<b>Address:</b>	HMP Ashfield, Shortwood Road, Pucklechurch, Bristol, BS16 9QJ
<b>Visits:</b>	Friday 9am-12pm, 2pm - 5pm, Saturday 2pm - 5pm, Sunday 9am - 12pm, 2pm - 5pm
<b>Refreshments:</b>	Cafe in the Visits Hall. Hot and cold food.
<b>Toilets:</b>	Accessible toilets with baby changing facilities in the visitor centre and visits hall
<b>Accessible Facilities:</b>	Lift available to access the visits hall.
<b>Child Facilities:</b>	Separate family room with books, toys, gaming tablets and educational activities.

### TRAVEL

**Bus:** 620 - for Old Sodbury - Yate - Bath. (Stagecoach, Mon-Sat)  
525 - for Emersons Green - Yate. (Stagecoach)  
532- for Keynsham - Yate (Eurocoaches, Mon-Fri)  
SB6 for Yate - St Brendan's college (Firstbus, Mon-Fri)

Check bus timetable or 'FirstBus' / 'Stagecoach' app for live updates. Alternatively, the big lemon bus is a free service from Bristol Parkway train station. Find the timetable online at [thebiglemon.com/hmpashfield](http://thebiglemon.com/hmpashfield).

**Train:** The nearest train station is Bristol Parkway.

**Car:** From the M4, take Junc. 18 to M32 and stay in the left lane. Exit M32 at Junc. 1 & keep left onto the A4174. Drive straight across 4 roundabouts until a roundabout that signposts B4465 & take this exit. Follow Shortwood road into Pucklechurch, & turn right at the first mini roundabout. At the next roundabout, turn right.

**Local taxis:** Uber and Bolt apps are available. Or, Veezu on 0117 925 2626.

**Car Parking:** Free parking and blue badge bays available.



You may be able to get FINANCIAL HELP with the cost of traveling via the Help with Prison Visits scheme (HWPV). Telephone: 0300 063 2100 (Monday to Friday 9.00am-5.00pm. Closed bank holidays). You can also ask staff at the Visitor Centre for further information and an application pack.



HM Prison &  
Probation Service

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# THINGS YOU NEED TO KNOW HMP ASHFIELD

1

Visits are booked by prisoners using their ATM systems.

2

Before you arrive ensure you have the correct Identification. Full photo ID is required for every visitor on their first visit, including under 18s. If you are under the age of 18 you cannot visit the prison alone, you must be accompanied by an adult.

3

On your first ever visit, staff will book you in by taking fingerprints that are logged against a photograph. Please try to arrive 30 minutes before the start of your allocated visit times.

4

Lockers are secured using keys and require a £1 coin refundable deposit.

5

Visitors can take in £30 in cash per adult, but totalling no more than a maximum of £50 on each visit spent at the cafe and vending machines. Visitors can also purchase a photograph for their loved one to keep after their visit.

6

Visitors can send money to a resident using a debit card or by bank transfer. Visit [www.gov.uk/send-prisoner-money](http://www.gov.uk/send-prisoner-money). Pre-approved cheques are sometimes allowed, please check with POPS' team for more information.

7

The search procedure once in the prison includes passing through a metal detecting portal, scanning with a handheld metal detecting wand, a pat down search and the presence of passive drug dogs. Please speak to a member of POPS' staff if you have any concerns

8

Anyone under 18 years old must be escorted by an adult at all times for child protection reasons.

9

Family days are by application only. Prisoners apply to POPS using the internal ATM system. Family days are announced through email.

10

You can take your locker key, cash (as above) and any medication you require for your visit. You may also bring a pre-made bottle of baby milk and a small quantity of nappies.



If you require additional information or support please email POPS' Family Support Lead:

**[elysial@partnersofprisoners.co.uk](mailto:elysial@partnersofprisoners.co.uk)**