

# INFORMATION FOR FAMILY & SIGNIFICANT OTHERS

## HMP PRESTON

POPS' is a charity founded in 1988 by prisoners families. POPS' provides a range of advice & support for individuals and families who have a loved one in prison.

### GENERAL INFORMATION

<b>Telephone:</b>	01772 444 550
<b>Booking Line:</b>	0330 058 8224 / <a href="http://www.gov.uk/prison-visits">www.gov.uk/prison-visits</a>
<b>Address:</b>	HMP Preston, 2 Ribbleton Lane, Preston, PR1 5AB
<b>Visits:</b>	Monday - Sunday, 14:00 - 15:00, 15:30 - 16:30
<b>Refreshments:</b>	Hot/cold drinks, hot/cold food, chocolate, cakes
<b>Toilets:</b>	Disabled access and baby changing facilities
<b>Disabled Facilities:</b>	Full access including toilets
<b>Child Facilities:</b>	Play area and table-top activity boxes

### TRAVEL

**Bus:** Preston prison is only a short walk from the bus station. Leaving the station turn left onto Tithe Barn Street. Follow the road until it meets Church Street. Turn left and follow Church Street until you see the prison on your right-hand side. Look for the POPS sign saying Visitor Centre on the outside of the building.

**Train:** The nearest station is Preston. The prison is a 20-25 minute walk. Walk down Fishergate onto Church Street from where you will be able to see the prison on the right-hand side. Look for the POPS sign saying Visitor Centre on the outside of the building.

**Car:** If driving exit the M6 at junction 31 and follow the signs to Preston. You should pass the Tickled Trout Hotel on your right. Carry on up the hill to the roundabout. Carry on through onto New Hall Lane until you arrive at a T-junction. Turn right and you will see the County Regimental Museum on your right. The prison is next door. Parking is restricted around the prison. The closest NCP car park can be found on Church Street (PR1 3BX). Look for the POPS sign saying Visitor Centre.

**Local taxis:** AAA Taxi 01772 555 444



You may be able to get FINANCIAL HELP with the cost of traveling via the Help with Prison Visits scheme (HWPV). Telephone: 0300 063 2100 (Monday to Friday 9.00am-5.00pm. Closed bank holidays). You can also ask staff at the Visitor Centre for further information and an application pack.



HM Prison &  
Probation Service

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# THINGS YOU NEED TO KNOW HMP PRESTON

1

To book a visit phone go to [www.gov.uk/prison-visits](http://www.gov.uk/prison-visits) or call **0330 058 8224**. The line is open Monday-Friday 09:00 - 17:00. You will need the full name, date of birth & prison number of the person you are visiting.

2

Before you arrive ensure you have the correct Identification. HMP Preston only accept **photographic ID** such as a Passport, Driving License or National Identity Card. No ID is necessary for anyone under the age of 16 years. A full list of acceptable ID documents is available on request.

3

**Monday-Friday:** Upon arrival visitors should make their way to the Redwood Church café opposite the prison. POPS' staff are available in the cafe to provide support 12:30 - 13:00.  
**Weekends:** Visitors are asked to queue outside the prison visits area upon arrival.

4

**Property** must be brought in on a social visit (cannot be posted in) and within the 42 day period of arrival. Property can only be brought in Monday - Friday. A full list is available from the Visitor Centre.

5

Please be aware of the **dress code** when visiting otherwise your visit could be withdrawn or you could be put on a closed visit. Skirts/shorts no more than 1 inch above knee. Tops should cover midriff and cleavage. No vest tops/backless tops. No flip flops. No ripped jeans. No hoodies/hooded tops.

6

You can send money to a prisoner using your debit card or by bank transfer. Visit [www.gov.uk/send-prisoner-money](http://www.gov.uk/send-prisoner-money).

7

**Lockers are available** to store personal belongings during your visit, most of which accept new style £1 coins. The lockers are small so it is advised you do not bring bulky coats or large bags with you.

8

The **search procedure** once in the prison can include: A pat down and passive drug dogs. Please speak to a member of POPS' staff if you have any concerns.

9

You can take your locker key into the prison. You may also bring ready made baby milk in a clear bottle, a nappy, wipes and a dummy. No toys may be taken in.

10

**If you have concerns about someone in prison** please call 01772 444 550 and ask to speak to Safer Custody.