

INFORMATION FOR FAMILY & SIGNIFICANT OTHERS

HMP MANCHESTER

POPS' is a charity founded in 1988 by prisoners families. POPS' provides a range of advice & support for individuals and families who have a loved one in prison.

GENERAL INFORMATION

Telephone:	0161 817 5600
Booking Line:	0161 817 5656 / www.gov.uk/prison-visits
Address:	HMP Manchester, 1 Southall Street, Manchester, M60 9AH
Visits:	Monday - Wednesday, Thursday (accessible visits), Saturday, Sunday
Refreshments:	Cold drinks and snacks.
Toilets:	Disabled access and baby changing facilities.
Disabled Facilities:	Full access including toilets.
Child Facilities:	Unsupervised play area.

TRAVEL

Bus: X41/x43 from Blackburn stop on Bury New Road. 59 (Rushcroft) stops close by.

Train: The nearest station is Manchester Victoria. Manchester Piccadilly is also within a 10 min taxi ride.

Car: FROM THE SOUTH: leave the M6 at junction 19 taking the A556 exit towards Manchester/M56; at the roundabout take the 3rd exit onto the A556; keep right merge onto M56; keep right and follow signs for Princess Parkway/A5103; follow A5103 until you reach roundabout; take 1st exit onto ring road/A57; merge onto A57; follow ring road until you reach Great Ducie Street; turn left onto Great Ducie Street and then right onto Southall Street. FROM THE NORTH: exit the M62 at junction 18 onto the M60 (E&S); at junction 19 use the left 2 lanes to take the A576 exit to M'cr city centre; follow the A576; at the end of the A576 turn right onto Great Cheetham Street East; left onto Bury New Road; left onto Southall Street.

Local taxis: Cresta 0161 817 6800

Car Parking: Available on the streets around the prison in marked bays for up to 2 hours Mon - Fri or on single yellow lines on a Sat/Sun. All day car parks on Charter St.



You may be able to get FINANCIAL HELP with the cost of traveling via the Help with Prison Visits scheme (HWPV). Telephone: 0300 063 2100 (Monday to Friday 9.00am-5.00pm. Closed bank holidays). You can also ask staff at the Visitor Centre for further information and an application pack.



HM Prison &
Probation Service

10

THINGS YOU NEED TO KNOW HMP MANCHESTER

1

To book a reception visit (your first visit), phone 0161 817 5655 (Mon to Fri: 08:00 - 12.30 / 13:00 – 16:00). You will need the full name, DOB & prison number of the person you are visiting. All further face-to-face visits for general population are booked by the resident. Video call visits / visits to Cat A residents should be booked by family members via the booking line.

2

Before you arrive ensure you have the correct Identification, such as: Passport, Driving License or citizens ID card. A full list of acceptable ID documents is available on request. Children under 18, must bring a birth certificate, passport or red book.

3

On arrival please go to the Visitor Centre to book in. Please arrive 45 minutes before the time of your visit. Car parking is available on the streets around the prison.

4

Visitors can order refreshments in the Visitor Centre, up to £30 in value, to eat with their loved one in the Visits Hall. Lockers are available in the Visitor Centre which accept new style £1 coins. Visitors can purchase a locker token for £1.

5

All residents at HMP Manchester can receive a "Birthday parcel" purchased by their family or significant other. These can be brought into the Visitor Centre after a successful application or ordered via the catalogue system. The items must be like-for-like replacements. Please speak to a member of the POPS' team for more details.

6

If you or your child/ren has a hidden disability please let staff know, we will provide you with a sunflower sticker on arrival. This will help staff support entrance into the establishment.

7

You can send money to a resident using your debit card or by bank transfer. Visit www.gov.uk/send-prisoner-money. Money can also be sent via cheque/postal order made out to 'HM Prison Service'. Include resident's name/number on the back.

8

If you are under the age of 18 you cannot visit the prison alone you must be accompanied by an adult.

9

The search procedure once in the prison will include passing through a metal detecting portal, scanning with a handheld metal detecting wand, a pat down search and sometimes the presence of passive drug dogs. Please speak to a member of POPS' staff if you have any concerns.

10

You can take your ID and your locker key on your visit. You may also bring baby milk in a carton (not a bottle) and a nappy. Wipes are provided.