

# INFORMATION FOR FAMILY & SIGNIFICANT OTHERS

## HMP LANCASTER FARMS

POPS' is a charity founded in 1988 by prisoners families. POPS' provides a range of advice & support for individuals and families who have a loved one in prison.

### GENERAL INFORMATION

<b>Telephone:</b>	01524 563 450
<b>Booking Line:</b>	01524 563 636 / <a href="http://www.gov.uk/prison-visits">www.gov.uk/prison-visits</a>
<b>Address:</b>	HMP Lancaster Farms, Stone Row Head, LA1 3QZ
<b>Visits:</b>	Tues, Wed, Sat & Sun 14:00 - 15.00, 15.30–16.30
<b>Refreshments:</b>	Hot and cold drinks, sandwiches, snacks and sweets.
<b>Toilets:</b>	Accessible toilet in the Visitor Centre/baby change.
<b>Disabled Facilities:</b>	Disabled parking & lift. No accessible toilet in prison.
<b>Child Facilities:</b>	Play area with Early Years Worker.

### TRAVEL

**Bus:** Service no 18 operates between Lancaster Bus Station and the prison Mon-Fri, 07:50–17:30

**Train:** The nearest station is Lancaster Railway Station. From the railway station a taxi to HMP Lancaster Farms will cost approximately £4.00. There is a taxi rank right outside the station on the Northbound platform. The bus station is less than five minutes walk from the railway station.

**Car:** Via the M6 Motorway: Depart the M6 motorway at Junction 34 and follow the Lancaster City Centre signs. Make your way round the one-way system to Dalton Square. At the traffic lights turn left along Nelson Street (sign posted Lancaster Farms) and proceed along Nelson Street, East Road and Quernmore Road taking the fourth left turn marked Stone Row Head. The prison is situated two hundred yards down this road. Via the A6 and Other Routes into the City: As with the motorway directions, make your way round the one way system to Dalton Square and turn left up Nelson Street and follow the above directions.

**Local taxis:** 01524 320 90 / 01524 848 848



You may be able to get FINANCIAL HELP with the cost of traveling via the Help with Prison Visits scheme (HWPV). Telephone: 0300 063 2100 (Monday to Friday 9.00am–5.00pm. Closed bank holidays). You can also ask staff at the Visitor Centre for further information and an application pack.



HM Prison &  
Probation Service

# 10

# THINGS YOU NEED TO KNOW HMP LANCASTER FARMS

1

To book a reception visit i.e. your first visit, phone 01524 563 636 (Monday to Sunday 09:00 – 12:00). To book your visit you will need the full name, date of birth and prison number of the person you are visiting. All further visits can be booked online at [www.gov.uk/prison-visits](http://www.gov.uk/prison-visits).

2

Before you arrive ensure you have the correct Identification, such as: Passport, Driving License or citizens ID card. A full list of acceptable ID documents is available on request. Children under 18, must bring a birth certificate, passport or red book.

3

On arrival please go to the Visitor Centre to book in. The booking desk opens at 13.00. Car parking is available opposite the Visitor Centre close to the main prison entrance. Disabled car parking is available.

4

Drinks and refreshments are available from the tea bar in the Visitor Centre whilst you wait. Lockers are available in the Visitor Centre which accept old or new style £1 coins.

5

Property is purchased by the person in prison. To support property acquisition families can send in up to £200 during the birthday month of their imprisoned relative.

6

The visits room is accessible by lift. Please be aware that disabled toilets are available in the Visitor Centre but not in the main prison (a 10 minute walk). Wheelchairs and walking aids are allowed to be taken into the visit but may be subject to security.

7

You can send money to a prisoner using your debit card or by bank transfer. Visit [www.gov.uk/send-prisoner-money](http://www.gov.uk/send-prisoner-money). Money can also be sent via cheque/postal order made out to 'HM Prison Service'. Include prisoner's name/number on the back.

8

If you are under the age of 18 you cannot visit the prison alone you must be accompanied by an adult.

9

The search procedure once in the prison will include passing through a metal detecting portal, scanning with a handheld metal detecting wand, a pat down search and sometimes the presence of passive drug dogs. Please speak to a member of POPS' staff if you have any concerns.

10

You can take your locker key and £10 per visitor and £10 for the prisoner to purchase refreshments in the prison. £5 and £10 notes, as well as loose change, are accepted. One clear, pre-made bottle of milk can be taken into the prison.