

INFORMATION FOR FAMILY & SIGNIFICANT OTHERS

HMP THORN CROSS

POPS' is a charity founded in 1988 by prisoners families. POPS' provides a range of advice & support for individuals and families who have a loved one in prison.

GENERAL INFORMATION

Telephone:	01925 805 100 / 07471 037 211
Booking Line:	01925 805 018 (Monday – Friday, 8.30am – 12pm)
Address:	HMP Thorn Cross, Arley Road, Appleton Thorn, WA4 4RL
Visits:	Friday/Saturday/Sunday. 13:45 – 15:45.
Refreshments:	Hot/cold drinks, hot food, snacks and sweets
Toilets:	Disabled toilets and baby changing facilities
Disabled Facilities:	Full access including toilets
Child Facilities:	Play area and table-top activities.

TRAVEL

By Bus: The number 7, 8 and 8E buses run from Warrington to Appleton Thorn. Alight at Appleton Hall. The prison is a 3 minute walk away. Head along Stretton Road and turn right onto Arley Road.

By Train: The nearest station is Warrington.

By Car: If driving leave the M6 at junction 20; head towards Warrington, turn left at 1st roundabout; travel along round for approx. 1 mile until come to roundabout; turn left and pass industrial estate on left; keep on for approx. 300 yards and turn right; keep on this road for approx. ½ mile; you'll come to cross roads (Appleton Thorn Pub on right), and turn left. Prison is approx. 200 yards on left. There is a car park opposite the prison.

Local taxis: Abba/Harry's 01925 444444

Car Parking: Car parking including is available directly opposite the main prison entrance. Disabled car parking is available but there are limited spaces.



You may be able to get FINANCIAL HELP with the cost of traveling via the Assisted Prisons Visits Units (APVU). Telephone: 0300 063 2100 (Monday to Friday 9.00am–5.00pm. Closed bank holidays). You can also ask staff at the Visitor Centre for further information and an application pack.



THINGS YOU NEED TO KNOW

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1

Visits can be booked using the visits booking line, 01925 805 018 (Monday - Friday, 8.30am - 12pm).

2

Before you arrive ensure you have the correct Identification, such as: Passport, Driving License or citizens ID card. A full list of acceptable ID documents is available on request. Children under 16 do not require ID although if available please present this on your visit.

3

You can arrive up to an hour prior to your visit starting (mainly for those travelling by public transport). The prison starts booking visitors in approximately 30 minutes before visits begin. The car park is directly opposite the main prison entrance.

4

If you are under the age of 18 you cannot visit the prison alone you must be accompanied by an adult.

5

You can only post in property for individuals within the first 28 days of their arrival into custody. After this period only property ordered from Argos, Amazon and MM Direct and delivered directly from the supplier to the prison will be accepted. You must ensure the prisoner's full name is on the order.

6

You can send money to a prisoner using your debit card or by bank transfer. Visit www.gov.uk/send-prisoner-money.

7

The SEARCH procedure once in the prison can include: A pat down and passive drug dogs. Please speak to a member of POPS' staff if you have any concerns.

8

Refreshments can now be purchase on your visit. There is a selection of hot/cold drinks, hot food, snacks and sweets available. Visitors may bring in up to £40 per visiting group to spend.

9

You can take your ID and locker key through on the visit. If you require personal prescribed medication during a visit then you are required to inform the main gate upon booking in and the officer on duty in the visits room. You may also bring baby food, baby milk in a clear bottle, a nappy and wipes on your visit but please inform the gate on arrival. It is illegal to bring mobile phones or electrical items into the establishment.

10

If you have concerns about someone in prison please call 01925 805 100 and ask to speak to the 'orderly officer'. During 'out of hours' you may also ring 01925 805 242.



If you require additional information or support please speak to POPS' Family Support Lead:

07471 037 211