

# INFORMATION FOR FAMILY & SIGNIFICANT OTHERS

## HMP RISLEY

POPS' is a charity founded in 1988 by prisoners families. POPS' provides a range of advice & support for individuals and families who have a loved one in prison.

## GENERAL INFORMATION

<b>Telephone:</b>	01925 733 063
<b>Booking Line:</b>	01925 733 284/285
<b>Address:</b>	HMP Risley, Warrington Rd, Risley, Warrington, WA3 6BP
<b>Visits:</b>	Monday – Thursday – 14:00 – 16:00, Saturday – 09:00 – 11:00, 14:00 – 16:00, Sunday – 09:00 – 11:00
<b>Refreshments:</b>	Hot/cold drinks, hot snacks, crisps and chocolate
<b>Toilets:</b>	Disabled access and baby changing facilities
<b>Disabled Facilities:</b>	Full access including toilets
<b>Child Facilities:</b>	Play area and table-top activities

## TRAVEL

**Bus:** Warrington's Own Buses run the 28/28A service between Warrington & Leigh via Birchwood train station. Please refer to their website/app for bus times/ticket prices.

**Train:** The nearest train station is Birchwood. A bus/taxi will be needed from Birchwood as it is too far to walk. Alternatively travel to Warrington Central (Liverpool/Manchester Line) or Warrington Bank Quay and then take a bus/taxi.

**Car:** *Travelling Via the Motorway network:* Travel towards the M62 if using the surrounding Motorways (M56 or M6) following signs for Warrington. Once on the M62 exit at Junction 11 follow signs for Leigh (A574) through 4 roundabouts. Pass over the M62 and the prison will be on your right. Continue along the main road until you see the visitor's car park on the right. *From Manchester:* Follow A580 East Lancs to the Greyhound Hotel roundabout, turn left at the petrol station and continue past Bents Garden Centre on the left. Continue past the prison and turn left into the visitor's car park. *From Liverpool:* Follow A580 to Greyhound Hotel roundabout and turn right then as above for Manchester.

**Local taxis:** Abba 01925 444 444, Direct 01925 244 244, JR's Taxi 01942 681 168



You may be able to get FINANCIAL HELP with the cost of traveling via the Assisted Prisons Visits Units (APVU). Telephone: 0300 063 2100 (Monday to Friday 9.00am–5.00pm. Closed bank holidays). You can also ask staff at the Visitor Centre for further information and an application pack.



# THINGS YOU NEED TO KNOW

## HMP RISLEY

1

To book a visit phone go to [www.gov.uk/prison-visits](http://www.gov.uk/prison-visits) or call **01925 733 284 / 285**. The line is open Monday-Friday 09:00 - 11:00, 13:30 - 15:30. You will need the full name, DOB, prison name and prison number of the person you are visiting. You can also email the information and booking request to the visits booking team: [socialvisitsrisley@justice.gov.uk](mailto:socialvisitsrisley@justice.gov.uk).

2

Before you arrive please ensure you have the correct Identification. HMP Risley accept various forms of photo ID including your passport, driving licence, bus pass or university card. Under 18s must provide a passport, birth certificate or red book (under 10s only). A full list of acceptable ID documents is available on request.

3

Socks/underwear can be purchased from the Rebuild with Hope shop next to the Visitor Centre (open ~12pm - 3pm, Tues - Thurs & Sat). Card payments only. The prison will accept property (in accordance with a list of permitted items) via post only within the first 28 days of an individual's time in custody. A full list is available from the visitor centre.

4

Magazines and newspapers can be ordered via Parade Newsagent in Culcheth Village WA3 4ER (01925 762643). The prisoners name and number will be required. Up to 5 books can be brought in on a visit. All books need to be in a clear plastic bag labelled with the prisoners name and number and have a property form completed in the visitor centre.

5

Please be aware of the **dress code** when visiting otherwise your visit could be withdrawn or you could be put on a closed visit. Skirts/shorts no more than 1 inch above knee. Tops should cover midriff and cleavage. No vest tops/backless tops. No flip flops. No ripped jeans.

6

You can send money to a prisoner using your debit card or by bank transfer. Visit [www.gov.uk/send-prisoner-money](http://www.gov.uk/send-prisoner-money). You will need the name, number and date of birth of the prisoner.

7

All personal items must be stored in lockers within the visitor centre. You will need a £1 coin in order to use the lockers. Reusable locker tokens are on sale at the visitor centre should you require one. The lockers are small so please do not bring bulky coats or large bags with you.

8

HMP Risley now operate an airport style searching process for all visitors entering the prison. This will include use of a baggage x-ray scanner, metal detector portal, hand-held metal detector and rub down search. Children are patted down by female staff with their parents/guardians present.

9

Prams/pushchairs are not allowed in the prison (can be left in the visitor centre at own risk). Baby-changing facilities are available in the visitor centre/visits hall. There is a room available in the visitor centre for mothers who wish to breastfeed. Mothers may also breastfeed in the play area. Pre-made feeds in a see-through baby's bottle may be taken into the prison, along with 3 nappies and wipes (must be taken out of packaging/placed in a clear bag).

10

**If you have concerns about someone in HMP Risley** please call the Keep Safe Line on 01925 733 007 (answer machine) or email [keepsafe.risley@justice.gov.uk](mailto:keepsafe.risley@justice.gov.uk).



If you require additional information or support please speak to POPS' Family Support Lead:

**01925 733 063**