

POPS' VISITOR INFORMATION

HMP Thorn Cross



Information for Families

GENERAL INFORMATION

Telephone: 01925 805100
Address: HMP Thorn Cross, Arley Road, Appleton Thorn, Warrington, WA4 4RL
Visits: Tues/Wed/Fri/Sat/Sun
Refreshments: Hot/cold drinks, sandwiches, snacks and sweets
Toilets: Disabled access and baby changing facilities
Disabled Facilities: Full access including toilets

TRAVEL

By Bus: The number 7, 8 and 8E buses run from Warrington to Appleton Thorn. Alight at Appleton Hall. The prison is a 3 minute walk away. Head along Stretton Road and turn right onto Arley Road.

By Train: The nearest station is Warrington.

By Car: If driving leave the M6 at junction 20; head towards Warrington, turn left at 1st roundabout; travel along round for approx. 1 mile until come to roundabout; turn left and pass industrial estate on left; keep on for approx. 300 yards and turn right; keep on this road for approx. ½ mile; you'll come to cross roads (Appleton Thorn Pub on right), and turn left. Prison is approx. 200 yards on left. There is a car park opposite the prison.

Local taxis: Abba/Harry's 01925 444444

Car Parking: Car parking including is available directly opposite the main prison entrance. Disabled car parking is available but there are limited spaces.

VISITING TIMES

Tuesday 17:45 - 19:45
Wednesday 17:45 - 19:45
Friday 13:45 - 15:45
Saturday 09:45 - 10:45, 13:45 - 15:45
Sunday 13:45 - 15:45

Booking Line: 01925 805 018

ADDITIONAL SUPPORT

If you require further assistance or one-to-one support please speak to a member of POPS' staff or call:

01925 805 009



10 THINGS TO KNOW PRIOR TO VISITING **HMP THORN CROSS**

- 1** To book a visit phone **01925 805018** (be patient lines are often busy). The line is open Monday to Friday 13:30 – 15:00 . You can also book a visit via **www.gov.uk/prison-visits**. To book your visit you will need the full name, date of birth and prison number of the person you are visiting.
- 2** Before you arrive ensure you have the **correct Identification**, such as: Passport, Driving License or citizens ID card. A full list of acceptable ID documents is available on request. Children under 18, must bring a birth certificate or passport.
- 3** On arrival please go straight to the main gate to book in. **Please arrive 30 minutes before the time of your visit.** The car park is directly opposite the main prison entrance. Drinks and refreshments are available from the café area whilst you wait.
- 4** If you are **under the age of 18** you cannot visit the prison alone you must be accompanied by an adult.
- 5** You can only post in property for individuals within the first 28 days of their arrival into custody. After this period only property ordered from Argos, Amazon and MM Direct and delivered directly from the supplier to the prison will be accepted. You must ensure the prisoner's full name is on the order.
- 6** You can send money to a prisoner using your debit card or by bank transfer. Visit **www.gov.uk/send-prisoner-money**. Alternatively money can be sent to prisoners via cheque or postal orders. Make out the cheque/postal order to the Governor at HMP Thorn Cross. Include the prisoner's name and number on the back.
- 7** Lockers are available in the main gate which accept both old and new style £1 coins. .
- 8** The **SEARCH** procedure once in the prison can include:
A pat down and passive drug dogs. Please speak to a member of POPS' staff if you have any concerns.
- 9** You can take your ID, locker key and £40 per table to purchase refreshments into the prison (please bring change, £20 not allowed). You may also bring baby food, baby milk in a clear bottle, a nappy and wipes on your visit but please inform the gate on arrival. It is illegal to bring mobile phones or electrical items into the establishment.
- 10** There may be times when visitors require personal prescribed medication to be held on their person during a visit. If this is the case then you are required to inform the main gate upon booking in and the officer on duty in the visits room.

