

POPS' VISITOR INFORMATION

HMP Full Sutton



POPS' is a charity founded in 1988 by prisoners families. POPS' provides a range of advice & support for individuals and families who have a loved one in prison.

GENERAL INFORMATION

Telephone: 01759 475 100
Address: HMP Full Sutton, Moor Lane, Full Sutton, York, YO41 1PS
Visits: Friday & Saturday
Refreshments: Hot/cold drinks, sandwiches, snacks and sweets
Toilets: Disabled access and baby changing facilities
Disabled Facilities: Full access including toilets
Child Facilities: Unsupervised play area.

TRAVEL

Bus There is a bus (747) from York station to Full Sutton, however, there is not a bus back. On a weekday it arrives at Full Sutton at 14:27 and on a weekend at 13:30.

Train The nearest train station is York Station

Car *From the North* take the A1 or A19 to York, A166 York to Bridlington, ~2 miles from Stamford Bridge. *From the North West* take the M6 - M62 to Junc 33. Head North on A1 to A64 Tadcaster to York bypass. Leave A64 and follow A166 Bridlington, ~2 miles from Stamford Bridge. *From the South* take the A1/M1 - M6 to M62 north to join A1, then leave A1 on A64 Tadcaster to York bypass. Leave A64 from A166 to Bridlington, ~2 miles from Stamford Bridge. *From the East Hull/Lincolnshire* use Humber Bridge. A1079 Hull to York ~25 miles following signs for Pocklington - Stamford Bridge. Full Sutton is ~6 miles from A1079. *From Goole* A614 to Bridlington. At Market Weighton roundabout take A1079 and follow directions as from the east.

Car Park: A visitor car park is available at no cost.

Local taxis: Fleetways 01904 365365 Arrow Cars 01904 415151

VISITING TIMES

Thursday No visits
Friday 09:30 - 11:30
Saturday 09:30 - 11:30, 14:00 - 16:00
Sunday No visits
Booking Line:

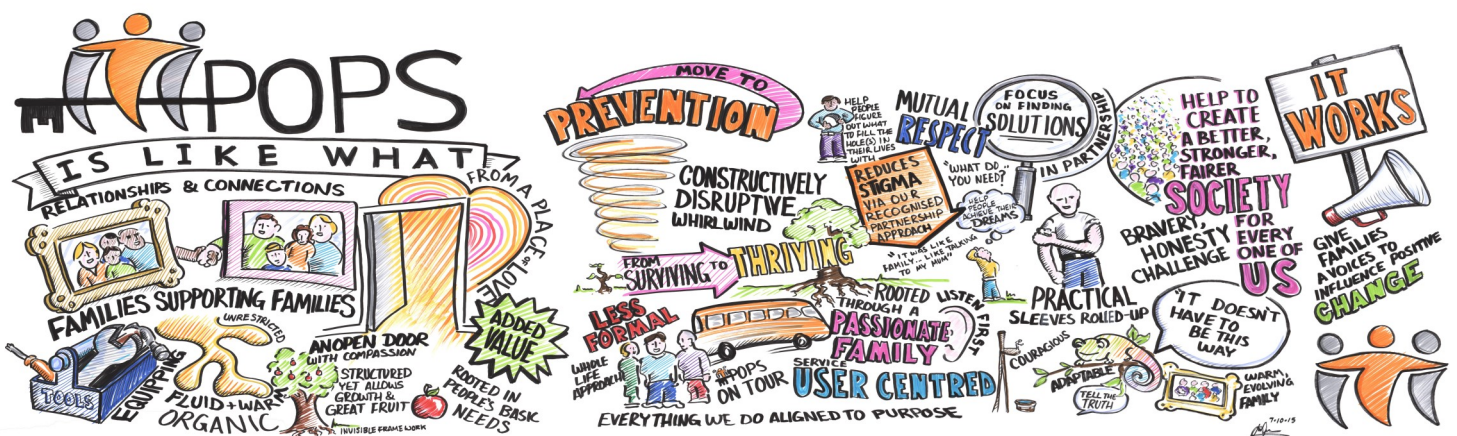
01759 475 355

ADDITIONAL SUPPORT

If you require further assistance or one-to-one support please speak to the Families Support Lead on:

01759 372 698

Information for Visitors



10 THINGS YOU NEED TO KNOW BEFORE VISITING **HMP FULL SUTTON**



Information for Visitors

- 1** Your first visit to Full Sutton will need to be booked via our visits booking line **01759 475 355**. Open Monday - Friday, 8.30am - 4.00pm. This is in order for visitors to be entered onto the biometric system.
- 2** Before you arrive ensure you have the **correct Identification. HMP Full Sutton requires 3 forms of ID including one which must be photographic** such as a Passport or Driving License. Children attending without their parents must have an authorising letter. A full list of acceptable ID documents is available on request.
- 3** The Visitor Centre is open all day from 8.30am - 4.30pm to enable people to drop off belongings etc. Car parking is available in the visitor's car park.
- 4** If you are **under the age of 18** you cannot visit the prison alone you must be accompanied by an adult.
- 5** Property is not permitted to be handed in by visitors at HMP Full Sutton,
- 6** You can send money to a prisoner using your debit card or by bank transfer. Visit **www.gov.uk/send-prisoner-money**. Alternatively money can be sent to prisoners via cheque or postal orders. Make out the cheque/postal order to the Governor at HMP Full Sutton. Include the prisoner's name and number on the back.
- 7** Lockers are available in the Visitor Centre which accept old style £1 coins. Reusable locker tokens are on sale at the Visitor Centre should you require one.
- 8** The **SEARCH** procedure once in the prison can include:
A pat down and passive drug dogs. Please speak to a member of POPS' staff if you have any concerns. Exit searches may also take place. People visiting High Risk Category A prisoners will always be subject to an exit search.
- 9** You can take your ID, locker key and £25 per visitor into the prison to purchase refreshments (please bring change, up to 1 x £10, 3 x £5 notes/in coins. £10 and £20 notes are not allowed). You may also bring baby milk in a clear bottle, a nappy and wipes on your visit.
- 10** If you have concerns about someone in prison please call **01759 475 068** and ask to speak to 'Safer Custody' or the 'orderly officer'.



HM Prison &
Probation Service

You may be able to get **FINANCIAL HELP** with the cost of traveling via the **Assisted Prisons Visits Units (APVU)**. Telephone: **0300 063 2100** (Monday to Friday 9.00am-5.00pm. Closed bank holidays). You can also ask staff at the Visitor Centre for further information and an application pack.