

# POPS' VISITOR INFORMATION

## HMP Manchester



# Information for Families

### GENERAL INFORMATION

**Telephone:** 0161 817 5600  
**Address:** HMP Manchester, 1 Southall Street, Manchester, M60 9AH  
**Visits:** Monday—Sunday  
**Refreshments:** Hot/cold drinks, sandwiches, snacks and sweets  
**Toilets:** Disabled access and baby changing facilities  
**Disabled Facilities:** Full access including toilets  
**Child Facilities:** Unsupervised play area.

### TRAVEL

**Bus:** X41/x43 from Blackburn stop on Bury New Road. 59 from Rushcroft also stops close by.  
**Train:** The nearest station is Manchester Victoria. Manchester Piccadilly is also within a 10 min taxi ride.  
**Car:** FROM THE SOUTH: leave the M6 at junction 19 taking the A556 exit towards Manchester/M56; at the roundabout take the 3rd exit onto the A556; keep right merge onto M56; keep right and follow signs for Princess Parkway/A5103; follow A5103 until you reach roundabout; take 1st exit onto ring road/A57; merge onto A57; follow ring road until you reach Great Ducie Street; turn left onto Great Ducie Street and then right onto Southall Street. FROM THE NORTH: exit the M62 at junction 18 onto the M60 (E&S); at junction 19 use the left 2 lanes to take the A576 exit to M'cr city centre; follow the A576; at the end of the A576 turn right onto Great Cheetham Street East; left onto Bury New Road; left onto Southall Street.  
**Local taxis:** Cresta 0161 817 6800  
**Car Parking:** Car parking is available on the streets around the prison in marked bays for up to two hours Mon - Fri or on single yellow lines on a Saturday/Sunday. All day car parks on Charter Street.

### VISITING TIMES

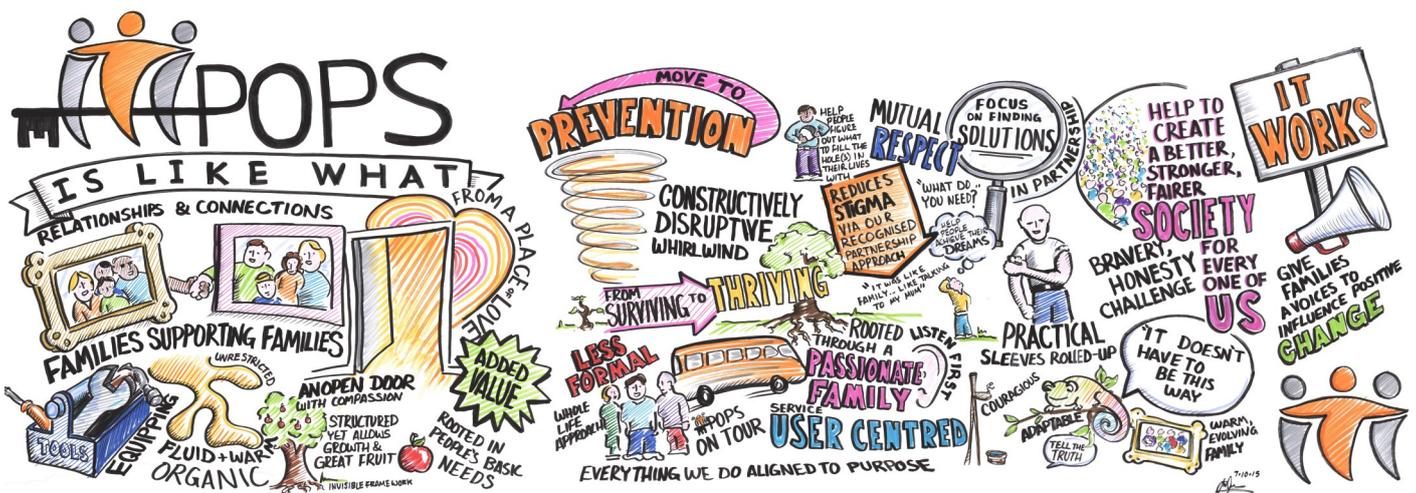
**Mon:** 14:00 - 15:00, 15.30 - 16:30  
**Tue:** 14:00 - 15:00, 15.30 - 16:30  
**Wed:** 14:00 - 15:00, 15.30 - 16:30  
**Thu:** 14:00 - 15:00, 15.30 - 16:30  
**Fri:** 15.30 - 16:30  
**Sat:** 09:00 - 10:00, 09:30 - 10:30, 10:45 - 11:45, 14:00 - 15:00, 15.30 - 16:30  
**Sun:** 14:00 - 15:00, 15.30 - 16:30

### ADDITIONAL SUPPORT

If you require one-to-one support please speak to POPS' staff.

**0161 817 5630**

**Mon-Fri:** 8.30am - 5.00pm  
**Sat:** 8.00am - 5.00pm  
**Sun:** 12.00 - 5.00pm



# 10 THINGS TO KNOW PRIOR TO VISITING **HMP MANCHESTER**

1

To book a **reception visit** i.e. your first visit, phone **0161 817 5655** (Monday to Friday, 08:00 - 12.30 and 13:00 – 16:00). To book your visit you will need the full name, date of birth and prison number of the person you are visiting. All further visits will be booked by the prisoner.

2

Before you arrive ensure you have the **correct Identification**, such as: Passport, Driving License or citizens ID card. A full list of acceptable ID documents is available on request. Children under 18, must bring a birth certificate, passport or red book.

3

On arrival please go to the Visitor Centre to book in. **Please arrive 45 minutes before the time of your visit.** Car parking is available on the streets around the prison.

4

**Drinks and refreshments** are available from the tea bar in the Visitor Centre whilst you wait. **Lockers** are available in the Visitor Centre which accept old style £1 coins.

5

**Property** can only be handed in at the Visitor Centre Mon - Fri, 09:00 - 10:30; no booked visit required. Whenever you hand in property you must provide photographic ID.

6

**Property for a convicted prisoner** Please note that family/friends have only one opportunity to hand in property. This must take place within two months of the prisoner's reception date. **Property for a prisoner on remand** families/friends can hand in property as many times as is necessary during this 2 month period.

7

You can send money to a prisoner using your debit card or by bank transfer. Visit **[www.gov.uk/send-prisoner-money](http://www.gov.uk/send-prisoner-money)**. Money can also be sent via cheque/postal order made out to 'HM Prison Service'. Include prisoner's name/number on the back.

8

If you are **under the age of 18** you cannot visit the prison alone you must be accompanied by an adult.

9

The **search procedure** once in the prison will include passing through a metal detecting portal, scanning with a handheld metal detecting wand, a pat down search and sometimes the presence of passive drug dogs. Please speak to a member of POPS' staff if you have any concerns.

10

You can take your **ID, locker key and £20 per adult** to purchase refreshments into the prison. You may also bring baby milk in a clear bottle, a nappy and wipes on your visit.

