

# POPS' VISITOR INFORMATION

## HMP Preston

### GENERAL INFORMATION

Telephone:	01772 444 550
Address:	HMP Preston, 2 Ribbleton Lane, Preston, PR1 5AB
Visits:	Monday—Sunday
Refreshments:	Hot/cold drinks, sandwiches, snacks and sweets
Toilets:	Disabled access and baby changing facilities
Disabled Facilities:	Full access including toilets
Child Facilities:	Unsupervised play area in waiting room. Supervised play area for 2-12 year olds in Visits Hall.

### TRAVEL

**Bus:** Preston prison is only a short walk from the bus station. Leaving the station turn left onto Tithe Barn Street. Follow the road until it meets Church Street. Turn left and follow Church Street until you see the prison on your right-hand side. Look for the POPS sign saying Visitor Centre on the outside of the building.

**Train:** The nearest station is Preston. The prison is a 20-25 minute walk. Walk down Fishergate onto Church Street from where you will be able to see the prison on the right-hand side. Look for the POPS sign saying Visitor Centre on the outside of the building.

**Car:** If driving exit the M6 at junction 31 and follow the signs to Preston. You should pass the Tickled Trout Hotel on your right. Carry on up the hill to the roundabout. Carry on through onto New Hall Lane until you arrive at a T-junction. Turn right and you will see the County Regimental Museum on your right. The prison is next door. Parking is restricted around the prison. The closest NCP car park can be found on Church Street (PR1 3BX). Look for the POPS sign saying Visitor Centre.

**Local taxis:** AAA Taxi 01772 555 444

### VISITING TIMES

Monday - Sunday

14:00 - 15:45

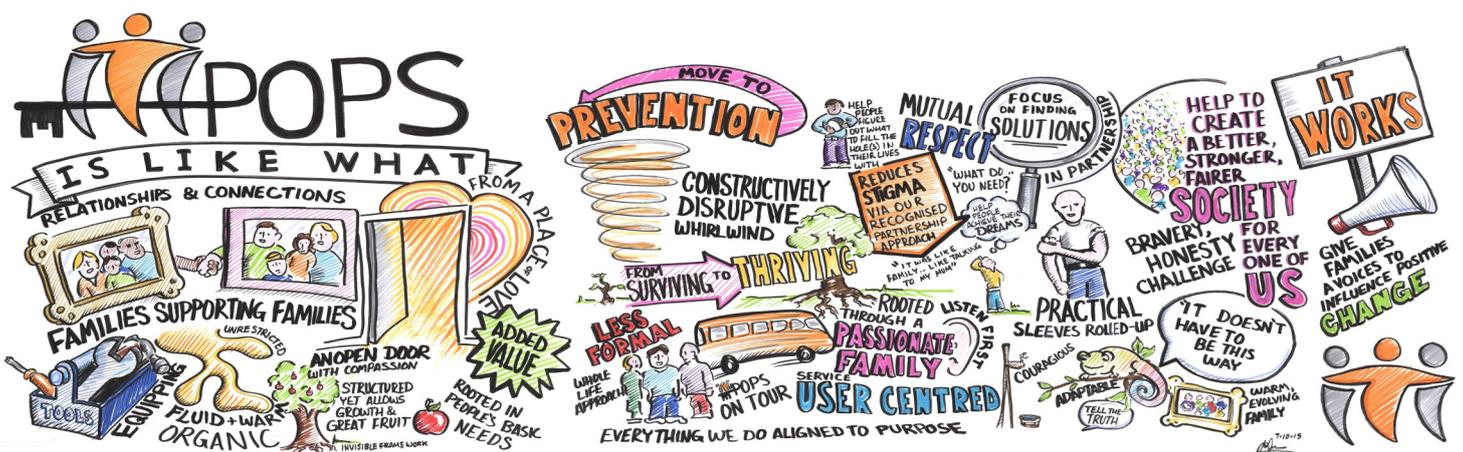
Booking Line:

**01772 444 888**

### ADDITIONAL SUPPORT

If you require further assistance or one-to-one support please speak to the Families Support Lead on:

**07471 037 207**



# 10 THINGS YOU NEED TO KNOW PRIOR TO VISITING **HMP PRESTON**

- 1** To book a visit phone go to [www.gov.uk/prison-visits](http://www.gov.uk/prison-visits) or call **01772 444 888**. The line is open Mon-Thurs 09:00 - 12:30, 14:00 - 16:00 & Fri 09:00 - 12:30. You will need the full name, DOB & prison number of the person you are visiting.
- 2** Before you arrive ensure you have the **correct Identification. HMP Preston only accept photographic ID** such as a Passport, Driving License or National Identity Card. For newborns their red book is acceptable ID. Children can present their original birth certificate. Bring proof of your confirmed visit on your mobile/print out or a record of the time/day/name of person if telephone booking.
- 3** **Mon - Sat:** On arrival please go to the Redwood Church Café (Ribbleton Road) to collect a booking in number. The café is open from 12, booking in numbers available from 12.30pm. The prison visits reception opens at 1.30pm. Visits start at 2pm (last entry 3pm). **Sun:** Visitors should go straight to the visitor entrance for 1pm. Visits start at 2pm.
- 4** New receptions to HMP Preston on remand may have clothing handed in on weekday visits only within the first 42 days of initial custody. You must be booked on a visit to hand in property. Convicted prisoners can order clothing through internal catalogues.
- 5** Please be aware of the dress code when visiting otherwise your visit could be withdrawn or you could be put on a closed visit. Skirts/shorts no more than 1 inch above knee. Tops should cover midriff and cleavage. No vest tops/backless tops. No flip flops. No ripped jeans.
- 6** You can send money to a prisoner using your debit card or by bank transfer. Visit [www.gov.uk/send-prisoner-money](http://www.gov.uk/send-prisoner-money). Alternatively money can be sent to prisoners via cheque or postal orders. Make out the cheque/postal order to the Governor at HMP Preston. Include the prisoner's name and number on the back.
- 7** Lockers are available to store personal belongings during your visit, most of which accept new style £1 coins. Reusable locker tokens are on sale at the Visitor Centre should you require one. The lockers are small so it is advised that you do not bring bulky coats or large bags with you.
- 8** The **SEARCH** procedure once in the prison can include: A pat down and passive drug dogs. Please speak to a member of POPS' staff if you have any concerns.
- 9** You can take your locker key and £20 per visitor into the prison to purchase refreshments. You may also bring ready made baby milk in a clear bottle, a nappy, wipes, dummy, blanket and car seat. No toys may be taken in.
- 10** **If you have concerns about someone in prison please call 01772 444 550 and ask to speak to 'Safer Custody' or the 'orderly officer'. During 'out of hours' you may also ring 01772 444874.**

