

POPS' VISITOR INFORMATION

HMP Buckley Hall



Information for Families

GENERAL INFORMATION

Telephone: 01706 514 300
Address: HMP Buckley Hall, Buckley Farm Lane, Rochdale, Lancs, OL12 9DP
Visits: Monday—Sunday (NB Sunday AM: Parental Contact Visits Only).
Refreshments: Hot/cold drinks, sandwiches, snacks and sweets.
Toilets: Disabled access and baby changing facilities.
Disabled Facilities: Full access including toilets.
Child Facilities: Unsupervised play area.

TRAVEL

Bus: From Rochdale Bus Station take any bus from bus stand B. Look out for the Fire station on Halifax Road and get off at Hamer Post Office. Walk along Red Lane. Follow signs for the prison, approx. 10 min. walk from bus stop. Any of the buses above, travelling to Rochdale from Littleborough, will stop on Halifax Road. Get off opposite Red Lane and follow the directions above.
Train: The nearest train stations are Rochdale and Littleborough. You can catch a train to Rochdale from Manchester Victoria station.
Car: Exit the M62 Junction 21 signed 'Milnrow and Shaw'. Take a left at the Roundabout onto the A640 Elizabethan Way, signed Rochdale. At the first major junction turn right A664 Albert Royd Street, signed Littleborough. Take a left at the next roundabout onto Halifax Road, signed Rochdale Town Centre. Take the second right onto Red Lane, then the first right onto Buckley Road. At the roundabout take the second exit. The car park is the first left.
Local taxis: Globe 01706533335 Cosy cars 01706 664422
Car Parking: Car park and disabled parking available.

VISITING TIMES

Mon: 14:00 – 16:00
Tue: 14:00 – 16:00
Wed: 14:00 – 16:00
Thu: 14:00 – 16:00
Fri: 14:00 – 16:00
Sat: 09:30 – 11:30, 14:00 – 16:00
Sun 09:30 – 11:30 (Parental Contact Visits Only), 14:00 – 16:00

ADDITIONAL SUPPORT

If you require one-to-one support please speak to POPS' staff.
01706 514 357
Mon - Fri: 1.15pm - 4.30pm
Sat & Sun: 8.45am - 11.45am, 1.15pm - 4.30pm



10 THINGS TO KNOW PRIOR TO VISITING **HMP BUCKLEY HALL**

- 1** To **book a visit** phone 01706 514 350 (Mon – Fri 9.30 – 11.30am, Mon & Wed 1.00 – 4.00pm, Fri 1.00 – 3.30pm) or visit www.gov.uk/prison-visits . You will need the full name, date of birth and prison number of the person you are visiting.
- 2** Before you arrive ensure you have the **correct Identification**, such as: Passport, Driving License or citizens ID card. A full list of acceptable ID documents is available on request. Children under 18 must bring a birth certificate, passport or red maternity book.
- 3** On arrival please go to the Visitor Centre to book in. **Please arrive 45 minutes before the time of your visit.** Car parking is available on site.
- 4** **Drinks and refreshments** are available from the tea bar in the Visitor Centre whilst you wait. **Lockers** are available in the Visitor Centre and require a £1 deposit.
- 5** Prisoners are authorised to receive a clothing parcel which must be sent in within the first 28 days of their sentence (please note, this may not be at HMP Buckley Hall). Prisoners can subsequently have a parcel sent in yearly, during the month of their birthday. They can also purchase items from approved prison catalogues.
- 6** If you have access to email, it is possible to use www.emailprisoner.com to keep in contact with the person you are visiting. Each email costs 40p so this can be cheaper than sending letters through the post. Visit www.emailprisoner.com and click 'signup'.
- 7** You can send money to a prisoner using your debit card or by bank transfer. Visit **www.gov.uk/send-prisoner-money**. Money can also be sent via cheque/postal order made out to 'HM Prison Service'. Include the prisoner's name/number on the back.
- 8** If you are **under the age of 18** you cannot visit the prison alone you must be accompanied by an adult.
- 9** The **search procedure** once in the prison will include passing through a metal detecting portal, scanning with a handheld metal detecting wand, a pat down search and sometimes the presence of passive drug dogs. Please speak to a member of POPS' staff if you have any concerns.
- 10** You can take **up to £40** to purchase refreshments into the prison (no £20 notes permitted. The £40 limit is the sum of money held between all visitors on the visit, not per person). You may also bring baby milk in a clear bottle, a nappy and wipes.

